The USS pension scheme has over 200,000 members and it needs more money to meet their needs in the future. Employers and individual members have been asked to pay more into the scheme to meet the higher cost of pensions.

There are over 340 USS pension scheme employers, who have already agreed to pay an extra £250 million a year more, 65% of the increased cost. They care about their people and want them to have a secure financial future when they retire.

University and College Union (UCU) members have voted to go on strike in 46 universities because they don't believe that they should pay any more towards the cost of their pension. They want employers to pay all the increased costs.

USS employers must balance what they pay to the pension scheme with the needs of all their people. They need to invest in their students, academic and support staff, and the wider community. That is why they strongly believe that individual pension members should also make a fair contribution to the increased cost of their pension.

WHY ARE THE STRIKES HAPPENING?

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WHEN WILL THE STRIKES HAPPEN AND HOW LONG FOR?

The UCU have asked their members to go on strike for eight days between Monday 25 November and Wednesday 4 December 2019. All other staff are expected to work normally on those days.

WHAT ARE UNIVERSITIES AND OTHER INSTITUTIONS DOING TO HELP ME COPE WITH ANY IMPACT OF THE STRIKE?

They really care about your experience and want you to get the best possible learning and teaching during the strike. They will be doing their best to put on replacement teaching or provide resources so that you don't miss out.

WHAT IF TEACHING IS CANCELLED?

They will do all they can to provide teaching or other ways to learn. Because individual union members don’t tell universities when they are going on strike it is hard for them to know when teaching might be cancelled. They will work hard to let you know as soon as possible and to offer alternative teaching or resources, so you don't miss out.

WHAT IF I CAN’T ATTEND RE-SCHEDULED CLASSES OR LECTURES?

You should talk to student services, your lecturer or course leader and let them know. During a strike, teaching may be cancelled and rearranged for another time. Universities know some of you have other commitments like looking after children or a job, so they will do all they can to accommodate these.

WHAT IF I HAVE A DISABILITY AND THE STRIKES WILL AFFECT MY STUDIES?

Universities realise that the disruption caused by strike action may make it even more difficult for you and they will do all they can to help.

Speak with student services, your lecturer, course leader or disability support team straight away. They can then work with you to put alternative teaching arrangements or support in place.
WHAT IF I WANT TO COMPLAIN ABOUT THE IMPACT OF THE STRIKE ON MY STUDIES?

Universities will do all they can to make sure the strike action by UCU members doesn’t seriously impact on your studies, but they know that any disruption is unsettling. If you are worried please speak to your lecturer or course leader. If you want to make a formal complaint you must do this to your own institution. They take all complaints very seriously and will get in touch with you as soon as possible to see how they can resolve them.

If you are unhappy with the outcome of the complaint, you can take the matter further with the relevant independent body. They will consider your case and whether you may be due any compensation.

I’M AN INTERNATIONAL STUDENT. WILL THE STRIKE ACTION AFFECT MY VISA STATUS?

No. There should be no problem with your student visa as universities will continue to monitor your attendance as normal. If any classes or contact points are missed because of the strike it is recorded as authorised absence. If you are worried speak to your university and they will confirm the arrangements.

WHAT ABOUT EXAMS OR ASSESSMENTS?

Don’t worry. If you have missed out on teaching because of the strikes, universities have tried and tested academic procedures to make sure you are not disadvantaged in exams and assessments. If in doubt, ask student services, your lecturer or your course leader.

WHAT CAN I DO TO HELP MYSELF?

There are a few things you can do before and during the strike:

• Watch out for the regular communication from your university about the strike and what they are doing to help.
• Ask your lecturer if they are going to be on strike so you can plan ahead.
• Prepare for strike action by asking your lecturer for advice and guidance on what to study and for any notes in advance.

Most importantly if you need help please talk to your university. We are all here for you and we want you to get the best out of your time at university. If you have a worry or a problem, get in touch.

CAN I CLAIM ANY COMPENSATION?

This depends on the effect of the strike on you and is considered on a case-by-case basis. You would need to request compensation from your university. Any compensation would be based on your university’s policies and they will consider any extra help and support put in place. If you are unhappy with the outcome you can make a formal complaint to the relevant independent body which can include compensation.

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You must complain to your own university first and give them a chance to respond before taking your complaint further.

If you are in England or Wales you should contact the Office of the Independent Adjudicator (OIA) in England and Wales

If you are in Scotland you should contact the Scottish Public Services Ombudsman

If you are in Northern Ireland you should contact the Northern Ireland Public Services Ombudsman